



## National Evolutionary Synthesis Center

2024 W. Main St., Suite A200

Durham, NC 27705 USA

<http://www.nescent.org>

919-668-4551

## NESCent IT Resources

### Connecting to the wireless network

SSID: NESCent

WPA password: n3scent!

Let us know if you have any problems connecting to the wireless (or if it is particularly slow).

### Getting IT help

Send an email to [help@nescent.org](mailto:help@nescent.org) with a succinct description of the problem in the subject.

Your email will go into our issue tracking system and be answered by one of our IT staff:

- David Palmer, computer support specialist (office A209a, 919-668-6520)
- Mattison, sysadmin (office A212, 919-627-2708)

If you need help immediately, stop by David's or Mattison's office. For off-hour emergencies, call the IT emergency number, 919-675-2024.

### Wiki

NESCent provides a wiki - a collaborative workspace on the web - for each group. The URL and login information should have been sent to you in an email. You can login to the wiki using the link at the top right corner of the page. Please change your temporary password the first time you log in, using the "my preferences" link at the top right.

If you do not have the email, you can find your group's wiki at

<http://www.nescent.org/wikis.php>. From the wiki, you can retrieve your password on the login page. Your username is the email address that you used to register for the meeting.

### Mailing List

NESCent generally provides a mailing list for groups to communicate amongst members. You can find the email address for the list on the wiki, or at <http://www.nescent.org/wikis.php>. All participants of a group are members and can post to the list. Posting by non-members is not allowed unless approved by a moderator (usually the group leaders).

### Printing

There are printers in the lobby and conference room 1. The easiest way to print to these printers is via the USB key attached to the front of each printer.

- Remove the USB from the printer and connect it to your laptop
- Copy the file to the USB key. The recommended file format is PDF. You may want to rename it to something like 1.pdf so that it will show up as the first file on the key.
- Remove the key from your computer
- Reinsert it to the front of the printer. The printer LCD screen will show the first file on the key. Use the up and down arrows to navigate.
- Once you find your file, press OK.
- If your document is sensitive, you may want to take the USB key back to your computer and delete the file.